



Competition Rules

Article 1

Brutélé sc, enterprise / VAT number BE 0205.954.655, rue de Naples 29-31, 1050 Brussels (Belgium), is holding a competition via its Website www.voo.be. Entry to this competition is completely free of charge and involves no obligation to purchase.

Article 2

This competition is open to any over the age of 18 wishing to take part and resident in Belgium except for employees of the organising company and their family members living under the same roof.

Article 3

Simply taking part in this competition implies full and complete agreement to these regulations and, for the participant, consists of:

- answering the question(s);
- completing the participation form;
- optionally, subscribing to the free e-newsletter from VOO;
- and confirming his/her participation.

Only one entry per person is permitted. Consequently, in the case of multiple entries, only the first answer will be taken into consideration. In addition, VOO reserves the right to exclude participants who have not entered in accordance with the rules.

Any tied results will be decided by a tie-breaker question sent by electronic mail. In this case, only the first answer to this tie-breaker will be taken into consideration. Only one prize will be awarded per family living under the same roof.

Article 4

Details of the prizes are provided in the presentation of the competition on the VOO Website. The prizes cannot, under any circumstances, be exchanged for other items, regardless of their value, nor for cash. Should a prize-winner not wish to or be unable to take possession of his/her prize, he/she will not be entitled to any compensation.

Article 5

VOO disclaims all liability in the event of any incident linked to the use of the computer, Internet access, telephone line or any other technical incident.

Article 6

The forms will be logged automatically and linked with the details of the participants who have sent their entry via the interface specific to the competition. The list of winners will be published on the VOO Website shortly after the competition closes.

The winners will be notified by e-mail or by post of the procedure for claiming their prize.

However, in the event of any loss and or delay in delivery caused by the postal services when the prize is sent out, VOO shall not be held liable. VOO shall not be held liable for faulty transmissions of personal data on the form leading to the incorrect address or unknown mail address of the participant.

Article 7

VOO reserves the right to cut short, extend, change or cancel this competition if circumstances make it necessary.

This would not make it liable. Nor can VOO be held liable for any technical problems that could arise on receipt of the electronic form or for its complete or partial destruction due to any other Acts of God.

VOO shall not, under any circumstances, be held liable for the incorrect input of personal data by the participant.

Article 8

By taking part in the competition and simply by entering his/her personal data, the participant formally gives his/her agreement to the use of his/her personal data to identify him/her in this competition and for the purposes of being contacted and of having his/her surname, first name and town name published on the VOO site in the event of his/her winning.

Participants' personal data may also be used by VOO and the group enterprises for sales promotion purposes.

In accordance with the Belgian law of 8th December 1992 relating to the protection of privacy with regard to processing personal data, the participant has the right to access and correct data pertaining to him/her. He/she may also, free of charge, prevent such data from being used for sales promotion purposes.

To exercise these rights, simply tick the box on the competition Web form indicating that you do not wish your data to be passed on.

Any further information can be obtained from the Commission de la Protection de la Vie Privée, boulevard de Waterloo 115 B, 1000 Brussels or from the Association Belge du Marketing Direct Buro & Design Center, esplanade du Heysel B46, 1020 Brussels.

Article 9

Any complaint relating to this competition should be sent within 7 working days, at the latest, of publication of the winner's (or winners') names to the following address: Brutélé sc, service marketing, rue de Naples 29-31, 1050 Brussels.

Any complaint lodged after this deadline and not made in writing cannot be considered.